

Price List

Home Care Package & Customer Funded
Effective 14 October 2025



Note for Home Care Package Customers

Customers assigned a Home Care Package utilise the funds of their package to fund their chosen services. If a customer exhausts their Home Care Package budget, they are required to privately fund the additional services as needed.

Personal Support

Services included:

- Personal grooming
- Assistance with showering and dressing/undressing
- Personal alarm monitoring
- Assistance with shopping
- Medication administration and prompting
- Continence care
- Assistance with meal preparation
- Home cooked meals
- Support and transport to attend medical, social and other appointments

	Mon-Fri 6am – 8pm	Saturday	Sunday	Public Holiday	After hours(weekdays)
Hourly Rate	\$80.00	\$100.00	\$120.00	\$140.00	\$90.00

A transport fee of \$1.00 per km will be charged for mileage conducted during visit

Cleaning

Services included:

- Bed and linen changing
- Laundry and ironing assistance
- Light dusting
- Cupboard, pantry and fridge cleaning
- Light vacuuming, sweeping and mopping of floor around furniture
- Wiping of surfaces
- Spring cleaning
- Oven, window and carpet cleaning

	Mon-Fri 6am – 8pm	Saturday	Sunday	Public Holiday	After hours(weekdays)
Hourly Rate	\$76.00	\$96.00	\$114.00	\$135.00	\$85.00

Utilises customer's own cleaning equipment and products.

Home & Garden Maintenance

Services included:

- Lawn mowing
- Weeding
- Pruning
- Minor home maintenance
- Gutter cleaning
- Planting
- Garden maintenance, sweeping and cobweb removal

	Mon-Fri 6am – 8pm
Hourly Rate	\$76.00

Nursing Services

Services included:

- Wound care
- Medication management
- Continence management
- Catheter care
- Pain assessment and management
- Blood pressure monitoring
- Stoma care
- General health assessment and reviews
- Chronic condition management

	Mon-Fri 6am – 8pm	Saturday	Sunday	Public Holiday	After hours(weekdays)
Hourly Rate	\$120.00	\$172.00	\$200.00	\$240.00	\$130.00

Additional charges for afterhours visits. Does not include continence care related products.
NCC Nurse assessment required for initial and ongoing services.

In-Home Respite

	Mon-Fri 6am – 8pm	Saturday	Sunday	Public Holiday	After hours(weekdays)
Hourly Rate	\$80.00	\$100.00	\$120.00	\$140.00	\$90.00

Social Support

- Social support in your home
- Social support in the community
- 1:1 social experience of your choice

	Mon-Fri 6am – 8pm	Saturday	Sunday	Public Holiday	After hours(weekdays)
Hourly Rate	\$80.00	\$100.00	\$120.00	\$140.00	\$90.00

Cancellation Policy

Personal Support, Cleaning, Home & Garden Maintenance, Nursing, In-home Respite, and 1:1 Social Support

- The notice period for customer cancellations is 24 hours.
- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 24 hours' notice or the customer is not at home at the time scheduled.
- If a customer rejects the offer of a suitably compatible alternate worker and therefore cancels the service with less than 24 hours' notice, the full cost of the scheduled service will be billed.



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